



Our Ref: 23.04.2025 No 7-2/3681

**Object: Letter of support to the project SCALE (Simplifying Cross-border Access to Legal Enforcement) – as a Project proposal for the Action Grant JUST-2025-JCOO**

We hereby confirm that the **Ministry of Justice and Digital Affairs** strongly supports the project proposal "**Simplifying Cross-border Access to Legal Enforcement**" (SCALE).

*This project, with a duration of twenty-four months, aims to simplify cross-border small claims and debt recovery procedures by developing an advanced information tool that integrates the online forms for the European Small Claims Procedure (ESCP) and the European Order for Payment (EOP) available through the European e-Justice Portal.*

*The Ministry of Justice and Digital Affairs of the Republic of Estonia shares this vision and believes that SCALE aligns closely with our own priorities. In particular, the project is expected to result in one or more of the following freely accessible activities:*

1. Supporting the development and deployment of auto-compiling tools for completing ESCP and EOP forms, particularly by contributing expertise, user feedback, or jurisdiction-specific legal information to ensure accuracy and usability across Member States.
2. Facilitating access to and harmonisation of passenger complaint data, by encouraging national enforcement bodies and transport operators to share procedures, outcomes, and best practices for passenger rights enforcement, contributing to a centralized knowledge platform.
3. Promoting awareness and operationalization of Article 21 DSA mechanisms, by helping to identify, connect with, or build capacity within out-of-court dispute resolution bodies, and by co-developing user guidance or training for consumers and intermediaries navigating platform-related disputes.

*Given these shared strategic objectives, the Ministry of Justice and Digital Affairs of the Republic of Estonia is prepared to support SCALE's scientific aims, specifically by collaborating to provide participants and relevant materials to facilitate its training activities.*

*We respectfully encourage the European Commission to consider this proposal favourably and extend our best wishes to the Consortium for the successful completion of this project.*

Yours sincerely,

Tiina Uudeberg  
Secretary General